
Methodology

- 302 Respondents
- 270 NGOs
- 14 Donors
- 11 UN/Forums
- 154 Structured interviews across 16 countries

85% Rated the Skill/Knowledge level of INSO staff as Excellent / Good ★★★★★

79% Believe INSO’s commitment to humanitarian principles is Very Strong / Strong ★★★★★

“INSO has been a pioneer across a number of the most problematic areas, ranging from data collection to access strategies and fostering effective coordination among NGOs.” p.9

What do you consider to be the most valuable INSO service?

- Security Training: 45.7%
- Forums & Meetings: 51%
- Data & Statistics: 72.5%
- Analytical Reports: 72.8%
- Flash Alerts: 93%

Ranked INSO overall services as Excellent / Good ★★★★★
“Many security personnel felt INSO’s products and services allowed them to strengthen the evidence base of their work and think more strategically.” p.5

Ranked the relevance and impact of INSO’s NGO coordination work as Excellent / Good 72% NGO Members

Agreed that INSO products or services had influenced or changed their safety procedures or decisions 66%

“Impact

18% Not sure
16% No

Said they used INSO products and services to inform daily operations 77% NGO Members

“The confidentiality of INSO reporting results in NGOs sharing information that they would not share directly with each other” p.6

165 NGO Members

Rated INSO Excellent / Good at supporting humanitarian access

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